NKH CONNECT PRIVATE CLOUD IP-PBX

Powered By: 3CX

Slash your phone bill with Sip Trunk (connect without Gateway)

Call Status, Chat, Click2Call, Call Recording & Reporting

WebRTC Web Conference (internal & external users)

Unified Communication as a Service (UCaaS)

Support Android, iOS App, Chrome Browser and IP-Phone

Easy Management and centralize control for extensions

Website Live Chat & Talk, Call Center with CRM integration

Full Private Cloud with secure SSL connection, 99.7% uptime SLA

3CX Phone System Solution

- Easy to Configure and Manage
- Halve your phone bill with SIP Trunks
- Boost Productivity with Unified Communications
- Increase mobility with Mobile Clients
- Integrated WebRTC based Video Conferencing
- Click2Call & CRM integration
- Centralized admin management, call reporting
- Digital receptionist and IVR
- Advanced call center with wallboard

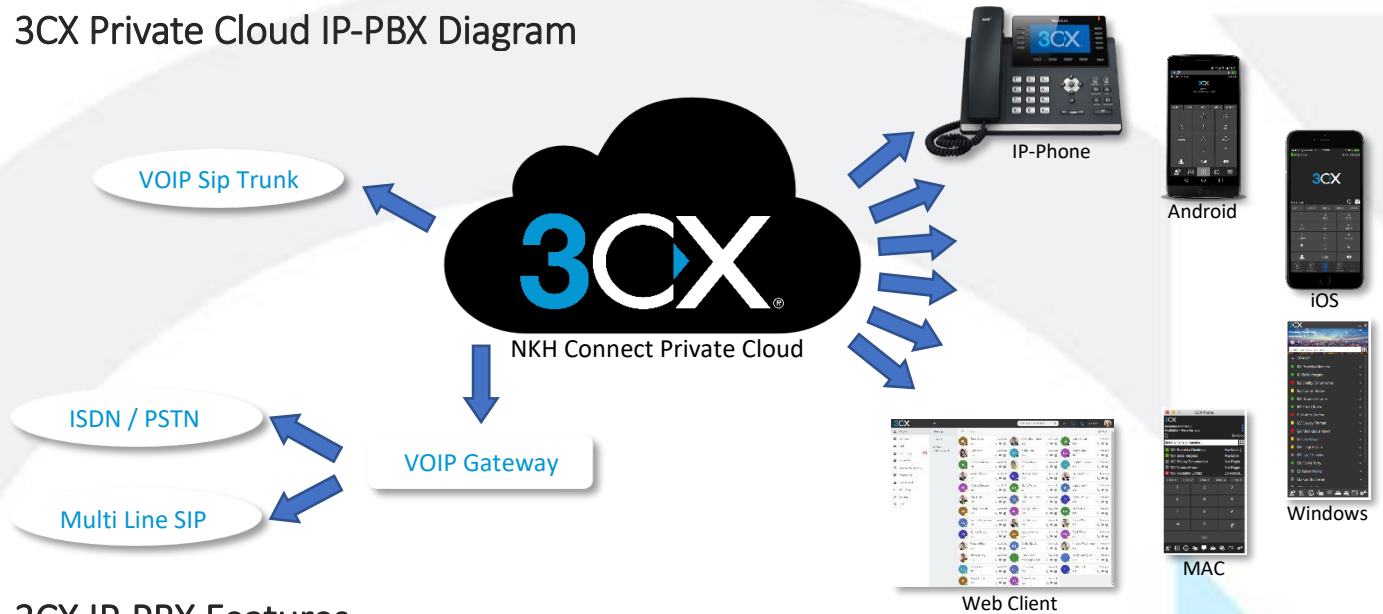## NKH Connect Private Cloud IP-PBX

- Fully Private Cloud Hosted
- Save on initial setup costs
- Include Static IP and Unlimited bandwidth
- One cloud IP-PBX for multiple locations
- Reduces telco telephone line
- Call Recording and Billing
- Secure SSL Encryption Connection
- Automatic detection & blacklisting of SIP Attack
- Guarantee 99.7% Service uptime SLA

3CX BASIC CERTIFIED   3CX INTERMEDIATE CERTIFIED   3CX ADVANCED CERTIFIED   3CX Platinum Partner

NKH CONNECT PRIVATE CLOUD IP-PBX

Powered By:

3CX

3CX Private Cloud IP-PBX Diagram

- VOIP Sip Trunk
- ISDN / PSTN
- Multi Line SIP
- VOIP Gateway
- NKH Connect Private Cloud
- IP-Phone
- Android
- iOS
- Windows
- MAC
- Web Client

3CX IP-PBX Features

Core PBX Features

- Unlimited Extensions
- Import / Export Extensions via CSV
- SIP Trunks / Gateways Support
- Call Routing by DID & CID (DDI)
- Extensive Codec Support
- Receive Voice Mail via Email
- Calling Line Identification Presentation (CLIP)
- Call Transfers (Blind & Attendant)
- Calling Line Identification Restriction (CLIR)
- Call Forward on Busy (CFB)
- Call Forward on No Answer (CFU)
- Hold (CW) incl. Custom Music on Hold
- Intercom / Paging
- Call Parking / Pickup
- Busy Lamp Field (BLF)
- Real Time System Status
- Easy Backup and Restore (incl. Scheduled Backup)
- 3CX SBC Connectivity
- Voicemail and Transcription

Office Productivity

- Auto Attendant / Digital Receptionist
- Ring Extension & Mobile Simultaneously
- Supported SIP Phones Integration
- Manage IP Phones Network Wide
- Automatic Plug & Play Phone Provisioning
- 3CX Apps: Web Client, iOS, Android, Windows, Mac
- Audio Bridge
- Directory (Company & Private Phonebook)
- Sync with Office 365 (Users' Phonebook)
- Call Query against DB & CRM
- Hotel PBX Features (incl. Fidelio Certified and Mitel Compatible)
- Web Conference Dial-In
- Web Conferencing (incl. Polls, PDF-Share, Screen Share, Remote Assist & Record)

Call Center Features

- Call Logging
- Click2Call (Browser Extension)
- Click2Talk

- Click2Meet
- Website Live Chat and Talk
- Call Queue Group Rights Management
- CRM Integration
- Sync with Office 365 (Azure AD)
- Call Queuing
- Real Time Statistics & Monitoring
- Supervisor Agent Status Override
- SLA Alerting
- Switchboard
- Wallboard
- Callback
- Call & Queue Reporting
- Call Recording Transcription and Search
- Barge In / Listen In / Whisper
- See Group Recordings

Enterprise Features

- Call Flow Designer
- Hot Desking
- Scheduled Restore
- Connect Remote Offices (Bridges)

NKH Connect 3CX Private Cloud IP-PBX Packages

3CX Cloud IP-PBX	4 Simultaneous Call	8 Simultaneous Call	16 Simultaneous Call	24 Simultaneous Call	32 Simultaneous Call	48 Simultaneous Call	64 Simultaneous Call	96 Simultaneous Call	128 Simultaneous Call
Version	Pro Edition	Pro Edition	Pro Edition	Pro Edition	Pro Edition	Pro Edition	Pro Edition	Pro Edition	Pro Edition
Extensions	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Recommended Ext	12	24	48	72	96	144	192	288	384
Call Recording	9,600 Minutes	19,200 Minutes	38,400 Minutes	56,600 Minutes	76,800 Minutes	115,200 Minutes	153,600 Minutes	230,400 Minutes	307,200 Minutes
Web Meeting Participants	100 Users	100 Users	100 Users	100 Users	100 Users	100 Users	100 Users	100 Users	100 Users
Softphone Client	√	√	√	√	√	√	√	√	√
Static IP / SSL FQDN	√	√	√	√	√	√	√	√	√
Call Center Module	√	√	√	√	√	√	√	√	√
Hotel Module	√	√	√	√	√	√	√	√	√
CRM Integration	√	√	√	√	√	√	√	√	√
Uptime SLA	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%

3CX BASIC CERTIFIED · 3CX INTERMEDIATE CERTIFIED · 3CX ADVANCED CERTIFIED · 3CX Platinum Partner